

Grammar Lesson

Lesson 10: Shall I help you with that?
レッスン 10: それを手伝いましょうか?

Target: Making polite offers using "shall I"

目的: Shall Iを使って、丁寧に提案をしてみましょう!

Reading
単語

New vocabulary introduced in the reading

• bring... up	持ち出す
• here we are	ここにあります
• ID	身分証明書
• overlook	見渡す
• You're all set	準備できました
• a bellboy	ベルボーイ
• overall	全般的な
• an amenity	設備
• continental breakfast	コンチネンタル・ブレックファースト

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Read the passage and circle the new words as you find them

Staff: Welcome to the Chilton Hotel. How may I help you?
Alice: Yes, I have a reservation under Henderson.
Staff: Alright then, let me bring that up here. ... Yes here we are. You have a single room booked for three nights. Is that correct?
Alice: Yes.
Staff: Can I have your credit card and ID please?
Alice: Here you are.
Staff: We do have a special right now on our suites overlooking the harbor. The rate would be the same. Shall I upgrade your room to one of these?
Alice: Really? Yeah, that'd be great!
Staff: Certainly ma'am. Give me one moment. ... Okay you're all set. You're in room #1412 on the 14th floor; here's your key.
Alice: Thank you.
Staff: Shall I have the bellboy help you with your bags?
Alice: No thanks, I've got it.
Staff: Certainly. Shall I explain the overall amenities of your upgraded room?
Alice: Yes, please.
Staff: The minibar is complimentary and is refilled every morning by the maid.
Alice: Fantastic!
Staff: Also the pay-per-view videos are included in the room fee so there is no extra charge.
Alice: Great.
Staff: The air-conditioner, lights, and TV are all controlled from the same remote control.
Alice: OK.
Staff: Shall I show you where the indoor pool is located?
Alice: If you don't mind.
Staff: Just go straight and take a left at the elevator. The pool should be right in front of you. We also have a great gym. Shall I show you where it is?
Alice: No, thank you. I'm not here to work out.
Staff: Alright then. Please enjoy your stay with us and don't forget to try our complimentary continental breakfast available every morning from 6am to 9am.
Alice: OK. Thank you.

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Answer the questions below

- Are the pay-per-view videos included in the room charge?
- Does Alice have to pay extra if he wants the continental breakfast?
- What does the staff member say to offer to upgrade the room?
- What does the staff member say to offer to help with the bags?
- What does the staff member say to offer to explain amenities?
- What does the staff member say to offer to show where the pool is?
- What does the staff member say to offer to show where the gym is?
- How many examples of "shall I" can you find?

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